

### **Why are we offering online giving?**

We are offering online giving because so many of our daily transactions are done online or through debit cards transactions. Understanding that for some individuals, not offering an online giving option creates an additional hurdle for them to give.

### **Can I still give using the traditional methods?**

Yes, most certainly. Online giving is an additional channel for giving. Online giving is not intended to be a replacement for traditional giving methods.

### **What system are we using to give online?**

We have implemented Breeze CMS which is a church management system used by church administration to organize and maintain church member information and related records. Through this system the church administration is able to keep track of your individual giving statements and offer online giving.

### **How do I access on-line giving?**

There are three ways to access online giving. **1)** From your computer access the [church website](#) and then click on “Give Online” or go directly to [online giving](#). **2)** You can use your phone to access Text 2 Give. **3)** With an account created, from your smartphone you can log into the Breeze app for iOS or Android.

### **What if I don't have a computer at home?**

If you don't have access to a computer the easiest way to give online is through Text 2 Give.

To get started, text a dollar amount (example 20) to AFC's Text 2 Give phone number 262-444-0878 and then follow the link and complete registration form.

After completing your first donation it's easy to give, just text an amount and then confirm your next donation.

Alternatively, there is a Breeze app available for Apple iOS and Android phones.

### **Can I designate my giving to specific funds such as missions or the building fund?**

Yes, when you access the online giving the default designation is for Tithes. You can change this designation or add an additional amount and designation for as many different funds as needed.

### **Does it matter if I use a credit card, debit card, or an ACH bank transfer?**

There is a small processing fee that the church pays for all online transactions. The fees for ACH bank transfers is much lower than the fee for credit and debit cards. So if you have a checking account we recommend using ACH bank transfers.

*Note: We do not recommend anyone generate credit card debt as a means to pay tithes or give offerings.*

### **Will my online donations still be counted on my giving statement?**

Yes, both online donations and those made through traditional methods will be reflected in your giving statement. For those who set up an account through Breeze you can view your own giving statement anytime throughout the year.

### **Do I need to create an account?**

No, you can give online without an account, but having an account offers the ability to: 1) set up reoccurring payments, 2) maintain payment methods, and 3) access your personal giving statement.

### **I've created an account, why is my personal information listed on my home page?**

Your personal contact information is already in Breeze as a registered member or guest of Apostolic Faith Church. Breeze accounts are only available to those who have provided their contact information on one of the blue contact cards or guest connect cards.

### **Can anyone see my contact information?**

No, your personal contact information in Breeze is only available to church administration and is only used for church administration purposes. We will not publish a church directory as we desire to protect your privacy. We encourage individuals to share their contact info directly with other church members as you see fit.

### **I've heard that some departments are using Breeze for scheduling?**

Yes, the musicians, praise singers, and song screen are using breeze to manage their schedules along with the nursery department. So if you've already set up an account to access your schedule that is the same account you can use for online giving and to view your giving statement.

### **Where is the credit card / checking account data stored?**

Credit card and checking account data is stored at Stripe, the payment processing service. Breeze CMS only stores the last 4 digits, to pass to Stripe via an encrypted API. Click on this [Breeze Privacy Policy](#) to read more about security protocols used by Breeze CMS.

### **Is Stripe payment processing secure?**

Stripe has been audited by a PCI-certified auditor and is certified to PCI Service Provider Level 1. This is the most stringent level of certification available in the payments industry. To accomplish this, Stripe makes use of best-in-class security tools and practices to maintain a high level of security.

### **My giving statement has a sum total for our household, how do I see my giving as an individual?**

On the giving report you will see a drop down labeled "Show For". Click this drop down to select your individual giving report. Note, if anyone needs to be unassociated with your household please email the Breeze administrator at [apostolicfaithchurch.racine@gmail.com](mailto:apostolicfaithchurch.racine@gmail.com).

### **Who do I contact if I have questions about my giving statement?**

If you have questions about your giving statement you can contact:

- Sis. Jane Schumacher at [upci@sbcglobal.net](mailto:upci@sbcglobal.net) or 262-909-0101
- Asst. Pastor Micheal Portman at [apostolicfaithchurch.racine@gmail.com](mailto:apostolicfaithchurch.racine@gmail.com) or 262-488-7424